

**Question***mark*<sup>®</sup>

*Login Guide for* **Students**

1- Click on the link: <https://ondemand.questionmark.eu/home/611680/user>

2- It will take you to the following page:

Questionmark

English

611680

User account

Log in

Request new password

Ibn Sina National College  
for Medical Studies

Accredited by NCAAA



كلية ابن سينا الأهلية للعلوم الطبية  
معمدة من  
المركز الوطني للتقويم و الاعتماد الأكاديمي

Username \*

Password \*

Log in

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3- In this screen, click on the “Request new password” tab (see the red rectangle).

4- The following screen will appear:

The screenshot shows the Questionmark User account page. At the top right, there is a language dropdown menu set to "English" and the number "611680". Below the header, there are two tabs: "Log in" and "Request new password". The "Request new password" tab is active. Underneath, there is a text input field labeled "Username or e-mail address \*" which is highlighted with a red border. Below this field is another tab labeled "E-mail new password" with a red arrow pointing to it.

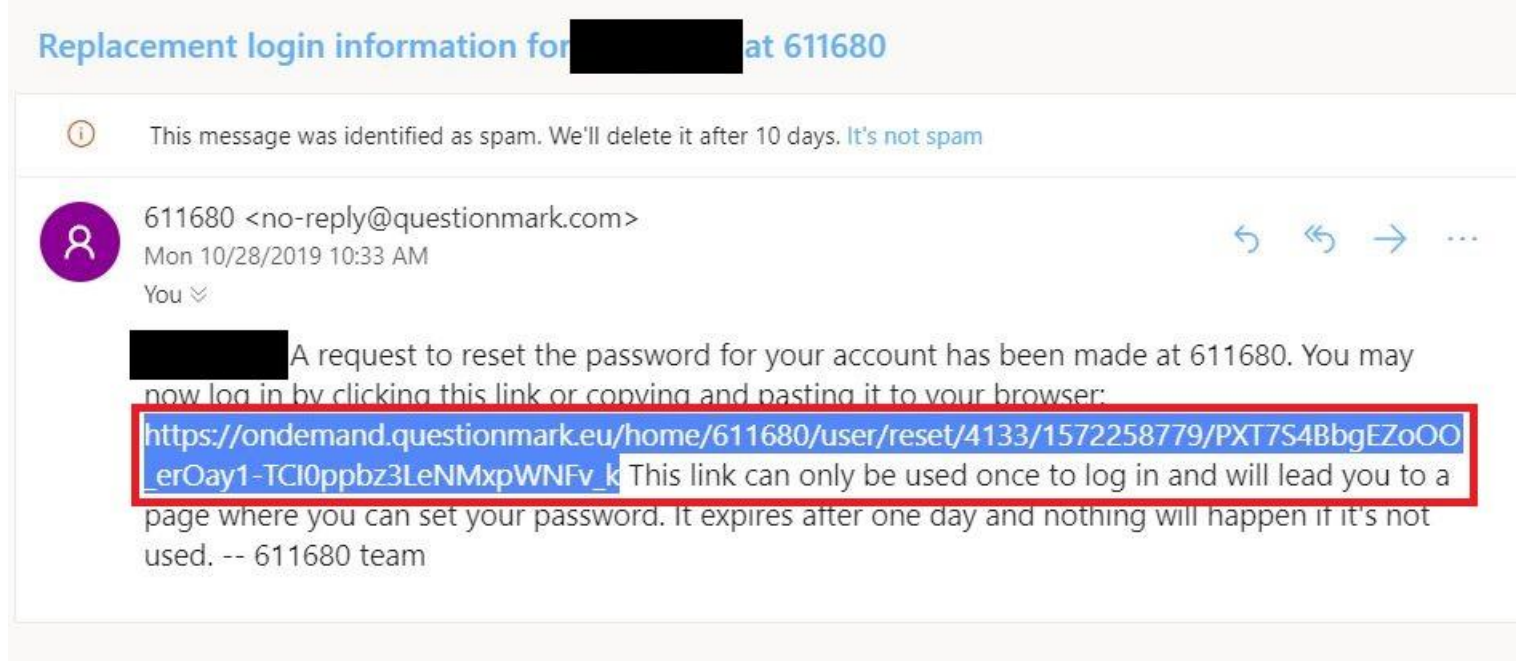
5- Write your College e-mail address (which is composed of [academicID@ibnsina.edu.sa](mailto:academicID@ibnsina.edu.sa) [example: [1911201@ibnsina.edu.sa](mailto:1911201@ibnsina.edu.sa)]) and click on the “E-mail new password” tab.

6- The following screen will appear to confirm that a password reset link has been sent to your e-mail you entered in the previous screen:

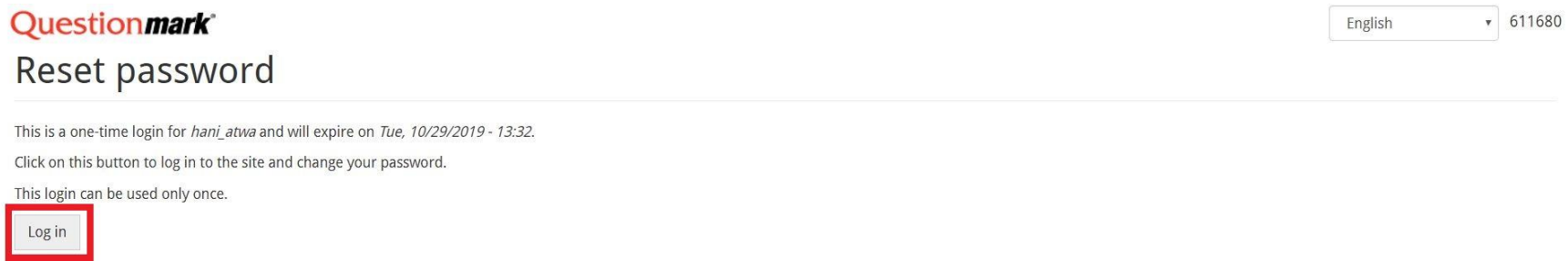
The screenshot shows the Questionmark User account page. At the top right, there is a language dropdown menu set to "English" and the number "611680". Below the header, there are two tabs: "Log in" and "Request new password". A green notification banner is displayed, containing the text "Further instructions have been sent to your e-mail address." and a close button (X). Below the banner, the "Request new password" tab is active.

7- Go to your e-mail inbox where you will receive an e-mail message from “611680” (if you did not find a message in your Inbox, open the “Junk Email” where you will most probably find that message).

- 8- Copy the link as indicated in the next screen and paste it in your internet browser (Note: the link text starts with “https://” until before the word “This link ...”).



- 9- You will be directed to the following page where it asks you to log in to change your password. Please click on the “Log in” tab.



- 10- The following page will appear, in which you will enter your e-mail (if it is not already there) and enter and confirm a strong password.



You have just used your one-time login link. It is no longer necessary to use this link to log in. Please change your password.

View Edit

Account Main Organization Primary Address Secondary Address Details

E-mail address \*

Password

Confirm password

Password quality:

- 11- Scroll down to the bottom of the screen and click on the “Save” tab as shown below.

Language settings

Language

English

Locale settings

Time zone

Asia/Riyadh: Monday, October 28, 2019 - 13:40 +0300

Save

Cancel account

- 12- A new screen will appear (below) that confirms that the changes you have made (meaning: the new password) have been saved.

The changes have been saved.

View Edit

Account Main Organization Primary Address Secondary Address Details

Current password

Enter your current password to change the *E-mail address* or *Password*. Request new password.

E-mail address \*

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by e-mail.

Password

Password quality

- 13- Now your account is ready:
- Username is your academic number.
  - Password is the new password you have just created.

14- Next time when you open the **QuestionMark**, you will be taken to the log in page below:

**Questionmark**  
User account

English

611680

You have been logged out due to inactivity.

Log in

Request new password

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Username \*

Password \*

Log in

15- Entering the username and password then clicking the “Log in” tab will get you in to your page where your exams will take place.

**>>> Further instructions will be provided to you at the time of the exam.**